Privacy Policy

This Web site is owned and operated by Girl Scouts of North East Ohio, a 501(c)(3) non-profit organization headquartered at 1 Girl Scout Way, Macedonia, Ohio. Our online properties comprise of, but are not limited to, all pages found on our main site (www.gsneo.org), the Learning & Resources Nook (https://training.gsneo.org), the Pixie Plus site (https://www.pixieplusgsneo.org), Pixie List (https://www.pixielist.gsneo.org), and certain partner sites. This privacy policy applies to these sites and other sites, mobile apps or other online services we operate that link to this policy (collectively, referred to below as the site).

Girl Scouts of North East Ohio is committed to respecting and protecting the privacy of our visitors. This privacy policy discloses how we collect, protect, and use Personal Data you provide, or we collect online, as well as how we protect children's privacy. “Personal Data” is any information relating to an identified or identifiable person, for example, your e-mail address, name, or phone number. If our policy practices change in the future, we will let you know by posting our revised privacy policy on our site. By using the pages on this site or other services covered by the posted Privacy Policy, you are accepting the practices described in the Privacy Policy.

PERSONAL DATA COLLECTION
At our site, we do not collect Personal Data from individuals unless they provide it to us voluntarily and knowingly and as described in this Privacy Policy. This means we do not require you to register or provide information to us in order to view our site. Girl Scouts of North East Ohio only gathers Personal Data on our site, such as names, addresses, zip/postal codes, email addresses, etc., when voluntarily submitted by a visitor. Once collected, we may combine this information with other information collected from external sources, where permitted by applicable law.

Girl Scouts of North East Ohio may automatically collect certain technical information from your computer such as your Internet service provider, your Internet Protocol address, your browser type, your operating system, the web pages viewed, the web pages viewed immediately before and after accessing the Web site, and the search terms entered to get to our site. This information may contain Personal Data. This information will only be used and processed by us to improve and customize our services. We and our service providers may collect this information using "cookies," which are small text files that many websites save on your computer, or similar technologies. See the section on "Use of Cookies and Similar Technology" below for more information.

USE AND SHARING OF PERSONAL DATA
The Personal Data you provide and that we collect is used and processed by Girl Scouts of North East Ohio and other entities who are involved by us in the operation of this site or who provide support for the Girl Scouts mission and programs, for general business purposes and for the purposes for which you provided the information. General business purposes are Girl Scouts of North East Ohio membership activities, program participation, marketing, promotions, sales, merchandising, and fundraising activities and communications. The purposes for which you provide information includes, for example, our use of your Personal Data to process online transactions, purchases, and donations, facilitate participation in Girl Scouts of North East Ohio programs, promotions and services, or process job applications.
We do not sell Personal Data or other information you provide to us online with third parties. We may share Personal Data with the following categories of third parties: (i) with Girl Scouts of the USA; (ii) with Girl Scout Councils (iii) when the person submitting the information authorizes us to share it; (iv) when sharing the information is with a service provider in furtherance of our operations or the operation of the site, for instance, to process a purchase or other transaction you make; (v) to facilitate participation in Girl Scouts of North East Ohio programs, promotions, and services, or to engage in Girl Scouts fundraising, marketing communications and promotions; (vi) to comply with legal processes such as a subpoena or court order or to otherwise protect your or our legal rights; or (vii) for other purposes for which you provided the information. Girl Scouts of North East Ohio has no control over or responsibility for the data collection and use practices of third parties that process online transactions. For example, if you make a purchase on our site using a PayPal account or similar account of a third-party payment provider, certain information is transmitted to the payment provider and is subject to the third party's own privacy policy. We do not share or exchange your Personal Data collected online or offline with third parties for their fundraising or marketing purposes, and only in accordance with applicable law and any required consents.

Your Personal Data is collected through, stored, and processed by us or our service providers in the United States of America or other countries that may not be your home country and that might not be deemed to provide protections equivalent to your home country.

CHILDREN’S PRIVACY
Girl Scouts of North East Ohio is committed to providing a safe, secure, and fun online experience for children who visit our site. We are dedicated to safeguarding any Personal Data collected online and to helping parents and children have positive experiences on the Internet.

We will never knowingly request Personal Data from anyone under the age of 13 without prior verifiable parental consent. With parental consent, we may collect Personal Data from children under the age of 13 such as: name, address, email address, account information, and user generated content. This information allows us to fulfill a requested transaction and facilitate participation in online programs, keep records, undertake certain marketing activities (only in accordance with applicable law and any required consents), or to otherwise customize or enhance the Web site experience for children.

Children under the age of 13 may be able to make certain content such as user generated content visible to others or the public. This could include, for example, a webpage or parts of webpages operated by children that have been designed for group or public viewing. However, absent parental consent, children under 13 would be allowed to display only limited information such as a first name or unique user name or other information that does not allow for online contacting by third parties.

Regardless of what information is displayed, parents can revoke their consent and ask that information about their children be deleted from the site by contacting our offices by phone at (800) 852-4474 or via email. To do this or to review Personal Data collected from children, we must verify the identity of the requesting parent. When a parent revokes consent, we will stop collecting, using, processing, or disclosing information from that child. To respect the privacy of parents, information collected and used for the sole purpose of obtaining verifiable parental consent or providing notice is not maintained in retrievable form by the site if parental consent is not obtained after a reasonable time.
SUBMISSIONS
Girl Scouts of North East Ohio welcomes children to learn more about our organization and, where appropriate, participate in polls and surveys, as well as submit comments, artwork, writings, and other submissions for posting on our Web site. For this reason, Girl Scouts of North East Ohio follows the guidelines for interactive electronic media published by the Children's Advertising Review Unit (CARU) of the Better Business Bureau for pages targeted to children under 13. However, we encourage this be done only with their parent's knowledge and supervision. We also encourage children to use an alias (e.g., "Bookworm", "Skater", etc.), first name, nickname, initials, or other alternative to full names or screen names which correspond with an email address for any activities which will involve public posting.

In keeping with CARU's Principle regarding respecting and fostering the parents' role in providing guidance for their children, we encourage parents to check and monitor their children's use of email and other online activities regularly.

USE OF COOKIES AND SIMILAR TECHNOLOGIES
Visitors should be aware that Personal Data and non-personal information and data may be automatically collected by the Girl Scouts of North East Ohio Web site through the use of "cookies" or other similar technologies such as web beacons. "Cookies" are small text files a Web site can use to recognize repeat visitors, facilitate the visitor's ongoing access to and use of the site, and allow a site to track usage behavior and compile aggregate data that will allow content improvements. Cookies are not programs that come onto a visitor's system and damage files. Generally, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want information collected through the use of cookies, there is a simple procedure in most browsers that allows the visitor to deny or accept the cookie feature. "Web beacons" are a small snippet of code embedded in webpages typically used to monitor activity on a webpage and transfer or collect information, such as information about your Internet Protocol address, the URL of the page on which the beacon is located, the browser type that is accessing the site, and the ID number of cookies placed on your computer.

Girl Scouts of North East Ohio uses "cookie" technology only to obtain information including Personal Data from its online visitors in order to improve visitors' online experience and facilitate their visit within our site. Girl Scouts of North East Ohio may use web beacons to improve website services, conduct website analytics, first party advertising relating to us and our sponsors, and to optimize the browsing experience.

Cookies expire after they have fulfilled their purpose. Our websites use cookies that expire when you close your browser (i.e., session cookies) or that expire after a set period of time (i.e., persistent cookies). Cookies that are stored by third parties will have their expiration period determined by the third party, not us.

We use third-party advertising companies to serve ads when you visit our site. These companies may use Personal Data and other information (but not your name, address, email address, or telephone number) about your visits to this and other Web sites in order to provide advertisements about goods and services of interest to you on this or other websites. Read more information about this
practice at http://www.networkadvertising.org and http://www.aboutads.info/choices to know your choices about not having this information used by these companies.

LINKS TO OTHER WEB SITES AND SERVICES
This site may be linked to other sites and services that are not maintained by Girl Scouts of North East Ohio. These Web sites have their own privacy policies, which you should review prior to visiting them. We have no responsibility for linked Web sites and provide these links solely for the convenience and information of our visitors.

OUR SECURITY SAFEGUARD
The safety and security of your online experience is of the utmost concern to us. We take measures to implement reasonable physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect online.

CREDIT CARD SAFETY
Protecting the safety of your credit card information is also important to us. For card transactions we process, we use Transport Layer Security (TLS) technology to protect the security of your credit card information as it is transmitted to us. TLS is an Internet encryption technology, and a method of scrambling data as it travels from your computer to our Web site servers. We also encrypt your credit card number when we store your order and whenever we transfer that information to participating merchants.

To make sure you are accessing our secure server before you submit sensitive information, check the document for your browser for indication of a TLS connection (most browsers utilize an unbroken or closed padlock). Verify that TLS is active before submitting sensitive information to our server. To double-check, verify that the TLS or Address line of your browser for our site begins with "https."

It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

CHILDREN
If you are under 18, you need parent/guardian permission to use a credit card to make purchases online.

YOUR RIGHT TO OPT OUT FROM RECEIVING MARKETING COMMUNICATIONS
You may opt out from our using your Personal Data to send marketing communication to you. When you register for a contest or promotion, we provide you with the option to receive or not to receive additional marketing communications from us. If you choose to receive these additional communications and later change your mind, you may unsubscribe from those additional communications at any time. For example, e-mail messages will contain instructions on how to “unsubscribe” from receiving the e-mail in question.

YOUR RIGHT TO ACCESS, CORRECT, AND DELETE YOUR PERSONAL DATA
You have the right to ask us which Personal Data we hold about you. In addition, you have the right to correct or delete Personal Data we hold about you. If you want to request a correction or deletion of the Personal Data we hold about you, you must contact us by mail at: Girl Scouts of North East Ohio, 1 Girl Scout Way, Macedonia, OH 44056, Attention: Customer Care.
HOW TO CONTACT US
If you have any questions about our Privacy Policy, you can contact us at:

Girl Scouts of North East Ohio
1 Girl Scout Way
Macedonia, Ohio 44056
Phone: (800) 852-4474
Monday-Friday, 8:30 a.m. – 5:30 p.m. Eastern Time.

EMAIL
You can contact us via e-mail. Send us your question and we will get back to you as soon as possible.

Thank you for visiting our site.

This Privacy Policy was last updated August 30, 2018.